

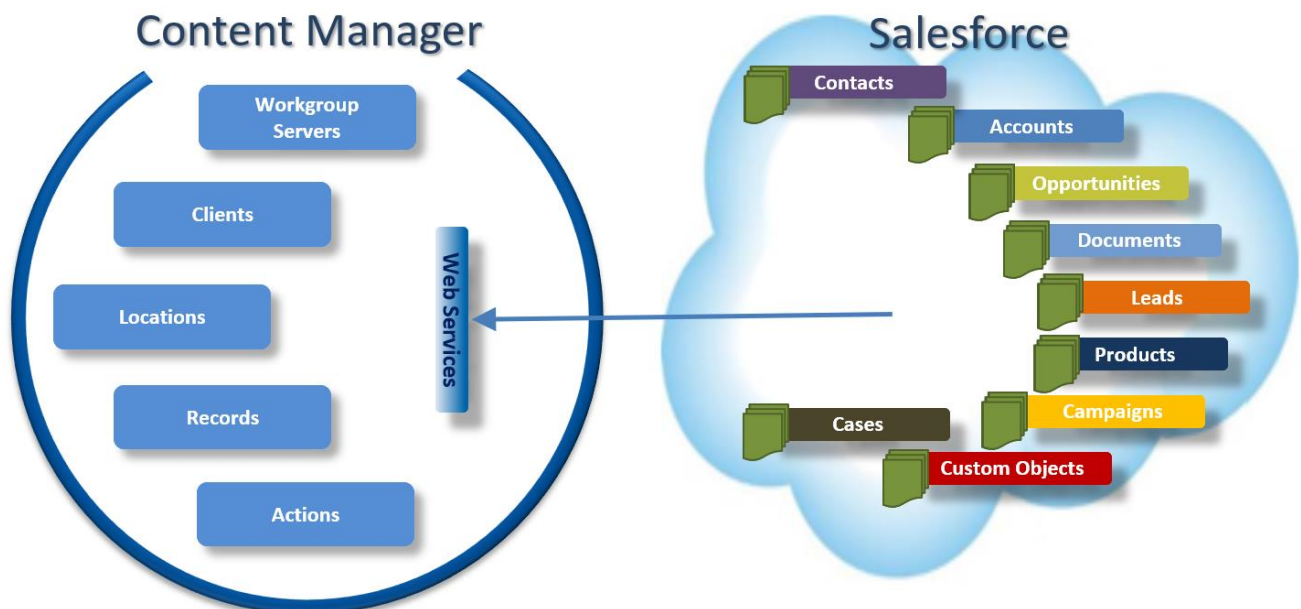
Salesforce to Content Manager

ROBUST RECORD KEEPING FOR SALESFORCE

The [S2T integration](#) adds advanced record and data residency capabilities to Salesforce by integrating with Micro Focus Content Manager (TRIM). S2T is a native Salesforce application that allows users to push documents to TRIM at the click of a button or by a scheduled task. S2T utilises standard TRIM REST web services.

The document handling and governance features of S2T include:


- Onshore record retention solution
- Documents reside in both TRIM and Salesforce
- Create, update or delete TRIM documents from Salesforce
- Upload documents to customizable container destinations in TRIM
- Save Salesforce records to TRIM as PDF documents
- Add direct links to TRIM documents in Salesforce
- Control access with Salesforce roles and TRIM permissions
- Save and view records using your personal TRIM credentials
- Two-way SSL connection between Salesforce and TRIM
- Support for TRIM version 7.02 and later



S2T helps organisations meet data residency requirements by onshoring documents to a local TRIM instance. The attachments and chatter documents associated with Salesforce standard and custom objects can be saved in TRIM. Strong encryption techniques ensure that the document data is never compromised.

Salesforce to Micro Focus CM

As well as attachments and chatter documents, S2T provides conversion features to push individual Salesforce records to TRIM as PDF documents. This makes it easy to quickly take a snapshot of key information and save it to TRIM creating an audit and evidence trail. Documents pushed from Salesforce to TRIM have their locations tracked in Salesforce. This means both the TRIM and cloud copies of any document can be viewed in Salesforce (see below).

 Trim Documents
Burlington Textiles Weaving Plant Generator

| Attachment | Trim Name | Trim Record Number | Trim Location ID | Last Modified by | Last Modified date | Status | Action |
|---------------------------------------|---------------------------------------|--------------------|------------------|------------------|--------------------|--------------|--------|
| S2T_Documentation.pdf | S2T_Documentation.pdf | D13/64 | 1572 | Test User | 5/2/2013 6:02 PM | Synchronized | |

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S2T tightly controls document permissions using TRIM's in-built security model coupled to the extensive security offered by Salesforce. By using TRIM web services S2T enforces the same security constraints as those imposed in TRIM itself. S2T offers very secure connection options including:

- Restrict page access using Salesforce roles
- Generic TRIM access using stored credentials
- Override generic access using individual credentials

Since S2T is a Salesforce managed application it can easily be upgraded as new features are added. S2T uses Salesforce callouts to pass information to TRIM so it is subject to daily constraints around the number and size of documents that can be transacted. For customers requiring a higher volume bidirectional connector please refer to our [T4S product](#).



S2T has been an active product since its first release in 2012. It is a core FuseIT product supported by our development team who have deep experience with Sitecore, Micro Focus Content Manager and Salesforce.

FuseIT is a Salesforce ISV and Consulting Partner, Micro Focus Partner, and a member of the Sitecore Technology Alliance Program. We have other products that integrate these technologies.

Please contact us for a demonstration of S2T and how it can solve your challenges.

www.fuseit.com